

Introduction

These Terms and Conditions apply when the Designer (Gabriella Holder trading as Galvanize Design) is appointed to supply Services to the Client (the person, firm or company identified on the Quotation). These Terms shall form the basis of the Client's contract with the Designer.

Services Provided

I offer graphic design services and website design. Specific project details, including scope and deliverables, will be outlined in a separate agreement or proposal.

Payment Terms

To kick things off, I require a non-refundable 50% deposit before we begin the project. Once I receive that, I'll get started right away. The remaining amount will be due when you're 100% happy with the results and that everything meets the highest standard. I'll send you the final design files as soon as the full payment is settled.

Please make bank transfers in GBP (Great British Pounds). My account details will be included in each invoice.

Payment Deadline: The Client must complete payment within 10 days of receiving the final invoice.

Revisions

I typically offer 2-3 rounds of revisions within the agreed project scope. Additional revisions may incur extra charges.

Client Responsibilities

The Client agrees to provide all necessary materials, information, and feedback required for the Designer to complete the project in a timely manner.

Project Timeline

The Designer will provide an estimated timeline for the project, but timelines may vary based on the Client's responsiveness and the complexity of the project.

Cancellation Policy

Either party may terminate the agreement with written notice. If the Client cancels the project after work has commenced, the deposit is non-refundable, and the Client may be liable for any completed work up to the point of cancellation.

Ownership and Rights

Once you've made the full payment, the final designs are all yours! You won't need my permission to use the supplied files however you like. The only thing I keep is the right to showcase the work for self-promotion, whether in my portfolio, publications, award entries, or exhibitions.

Confidentiality

If there are any project details you'd like to keep between us, just give me a heads-up beforehand. You can count on me to keep things confidential. Just a reminder, as mentioned in the "rights" section above, I do share the designs I create for self-promotion.

Limitation of Liability

The Designer shall not be liable for any indirect, incidental, or consequential damages arising from the services provided.

Indemnity

I've included this section based on recommendations from major design organisations:

You agree to indemnify me against any claims, demands, losses, causes of action, damages, legal actions, judgments, and associated solicitors' fees and costs, but only to the extent that they arise from the work I supply.

I know this might sound a bit off-putting, so let me reassure you: my work has never led to a legal dispute, and I've been in this business for quite some time.

Limitation of Liability

The Designer shall not be liable for any indirect, incidental, or consequential damages arising from the services provided.

Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

Amendments

The Designer reserves the right to amend these Terms and Conditions at any time. The Client will be notified of any changes.

Acceptance of Terms

These terms will be provided in writing with your first invoice. Once I receive your deposit payment, I'll know you're good to go – accepting these terms – and I'll be excited to get started!

**Should you have any questions –
please feel free to ask!**